Terms and Conditions: Flow mOcean SUP Yoga Teacher Training Program

1. Payment Policy

- (a) A deposit in the amount of \$150 is required to be paid at the time of enrolment to secure your place in the course. The deposit is non-refundable and non-transferable, however it will be fully refunded to you if you are not accepted into the program.
- (b) The remaining balance of the tuition fees is due 6 weeks prior to the start date of the course. Unless paid in full
- (c) The participant will forfeit their place in the course if the full tuition fee is not received 6 weeks prior to the course start date.
- (d) All participants are required to organise and pay for their own flights, airport transfers, personal insurance and all other associated travel expenses.

2. Refund and Cancellation Policy

- (a) Refunds will only be given according to the following provisions:
 - (i) If you cancel 30 or more days prior to the course start date, your payment of the tuition fee will be refunded less the \$150 deposit.
 - (ii) If you cancel between 30 days 15 days prior you will be eligible for a 50% refund of the tuition fee, less \$150 deposit
 - (iii) If you cancel less than 15 days prior you will not be eligible for a refund
- (b) Flow mOcean is not responsible for the cancellation, suspension, rescheduling or reduction of any aspects of our teacher training program due to occurrences or circumstances beyond its control including without limitation natural disaster, acts of war, military activity, terrorism, epidemic, municipal, statutory or civil authority requisition, fire, flood, tempest, excessively inclement weather, earthquake, damage caused by an aerial object or aircraft, strikes or lockouts or other similar act of god events.
- (c) Flow mOcean reserves the right to cancel any training program prior to the course commencement date at its sole discretion. In this event, Flow mOcean will refund the course fees in full.
- (d) Flow mOcean shall not be liable for any loss sustained by students directly or indirectly attributable to the cancellation, suspension, rescheduling or reduction of the scheduled program due to any of the occurrences or circumstances set out above subject to clause 2(c).

3. Course Completion

- (a) Participants are required to attend **every** session of the program they are enrolled into in order to complete the course and receive SUP Yoga certification.
- (b) If a participant is unable to attend a scheduled, the student may request for private class to be taught by a Flow mOcean Senior Facilitator an hourly rate \$120 per hour. Flow mOcean will provide private tuition to the student only in extenuating circumstances and at Flow mOcean's absolute discretion.
- (c) Flow mOcean will not provide private tuition if the student is missing more than one full day of the program. In this circumstance, we may be able to switch participants on to a different course to complete the missing sessions if it is possible to do so. This is not guaranteed as will depend on availability. Please note that this will also incur additional tuition fees which will be notified to the participant at the relevant time.
- (d) Part of the course hours might also require a percentage of at personal study hours, or course assignments to equal the total hours of the course. These must be complete in order attain your course certificate.

4. Permission to Use Photographs and Footage

(a) I agree to allow Flow mOcean and its associated entities to use photographs and video footage of me in publications and promotional materials for Flow mOcean, all of which are

made public via print publications, their website and/or on social media platforms. I understand that the use of all photographs/ footage will be anonymous; my name will NOT be used. I understand that photographs/ footage may be used in publications for the next ten years.

(b) Upon submitting my application for enrolment onto the above program I confirm that I have read, understood and agreed to the terms and conditions of undertaking this program at Flow mOcean.

5. Physical and mental conditions

- (a) I acknowledge and understand that as part of the program, I will be participating in a range of sessions on the ocean and land. I acknowledge that participating in certain activities may open up new learning on a physical level as well as on a mental, and spiritual level. This may be both deeply rewarding but also challenging. I acknowledge that my physical and mental health is my responsibility. I take full responsibility for my physical and emotional state throughout the program and will only participate to a level where I feel comfortable and safe.
- (b) I acknowledge and understand that the team at Flow mOcean are not qualified medical professionals or registered counsellors or psychotherapists. The program and activities offered by Flow mOcean are not medical or therapeutic in nature.

Notes on Terms

Please also review and approve the General Terms and Conditions of Hire relating to the course.